

# COMPUTER/INTERNET USER'S AGREEMENT

**Use of the Internet and online services is a privilege extended to patrons, and not an automatic right or obligation of the Library.**

Behavior in a manner which is disruptive, including but not limited to, the display of offensive visual material or activities that promote hatred or violence will not be tolerated. After the first instance the patron will be instructed to leave the site. Further violations may result in a suspension or revocation of computer privileges

1. Patrons may use their own USB drives to use on the Library's computers.
2. The Library is not responsible for data or program loss, and will not reimburse patrons their money.
3. Patrons may not alter or attach equipment (except a USB drive) to the Library's hardware.
4. Library staff will assist patrons at the computers provided there is adequate staffing in other areas of the Library. However, this should not be considered a training session. Staff will not help with the following: taxes or governmental programs.
5. No more than two patrons per computer as this can cause a disturbance for other patrons in the area.
6. If patrons are using the computers to access multimedia they will be required to wear headphones.
7. Patrons are liable for any damages resulting from misuse or mistreatment of equipment or software. Any problems with either should be reported to the staff immediately.
8. Patrons may use the public computers only for legal purposes. Examples of unacceptable purposes may include but are not limited to:
  - Harassment of other patrons or library staff
  - Libel or slander
  - Destruction of equipment, software, or data belonging to the library or other patrons
  - Unauthorized copying of copy-righted material
  - Engaging in activities deemed unlawful under federal, state or local law
  - Violation of system security
  - Disruptive behavior
  - Use of the Internet in any way which violates licensing and payment agreements between the Steger-South Chicago Heights Public Library and database providers.

## USAGE FEES

Non-Resident and Non-Library card holders: \$ 2.00 per session/1 hour

Patrons under 18 are free

I have read and agree to abide by the Steger-South Chicago Heights Public Library's Computer/ Internet Policy. Should I commit any violation of its terms, I understand that my access privileges may be suspended and appropriate legal action may be taken.

**Adopted: January 2014**

**Revised: February 2016**